

The Governing Mayor of Berlin – Senate  
Chancellery  
**Corona virus information (Covid-19)**

# Preventing coronavirus infection in Berlin – frequently asked questions

The Berlin Senate Department for Health provides constantly updated information on how to deal with coronavirus.

**As of: August 20, 2021**

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[Direkt zur Kontaktinformation](#) ⬇

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## Vaccination

## [Questions and answers about vaccination against the coronavirus SARS-CoV-2 in Berlin](#)

### **Contacts, maximum number of persons, and free-time**

**What are the waivers and exemptions for vaccinated and recovered people?** 

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**Who is included in the group of vaccinated and recovered people?** 

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**How can I prove that I have been fully vaccinated or have recovered?** 

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**How do I get a digital vaccination certificate?** 

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**Do I have to create a digital vaccination certificate?** 

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**How many people am I allowed to meet with privately?** 

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**What are the restrictions and further regulations on the maximum number of participants at events?** 


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**Which events are allowed to take place?** 

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**Is outdoor dancing allowed?** 

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**What restrictions and further regulations on the maximum number of participants apply to assemblies?** 

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**May I attend religious services?** 


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**Is it possible to visit the zoos or the botanical garden?** 

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**Can I visit museums, galleries, memorials or libraries?** 

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**What do I need to know about doing sports?** 

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**Are the outdoor, summer and swimming pools open?** 

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**Can I go to the sauna or steam bath?** 

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**What rules do I have to observe when visiting someone in hospital?** 

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**What do I have to keep in mind when visiting care facilities?** 

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**Must a record be kept of the people present?** 

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## Schools, daycare centers and colleges

Are the schools open? 

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Are the daycare centers open again? 

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How long am I entitled to children's sick pay? 

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What is the situation in the universities at the moment? 

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Will there be attendance at Berlin's universities in the winter semester? 

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## Home office, work and mandatory testing

Must my employer offer me the possibility to work from home? 

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Do I have to work in a home office even if I don't want to? 

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Am I entitled to a Corona test at the workplace? 

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Do I have to take a rapid or self-test to be allowed to go to work? 

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Where can I find the sample certificate of the daily test result? 

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## Businesses: shopping, services and mandatory testing

Which businesses may open? 

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What do I have to keep in mind when visiting a restaurant, café and/or bar? 

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What body care services can I use? 

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How do I prove that I have tested negative for coronavirus? 


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Is it mandatory to take the rapid or self-test on the same day? 

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Does the obligation to test or provide proof also apply to me, even though I have already been vaccinated? 

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Does the obligation to test or provide proof of a current test also apply to me, even though I have already been infected with the corona virus and have recovered? 

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**As a tradesperson, where can I find more information on mandatory testing for customers?**



**Are flea markets allowed to take place?**



**Which businesses must still remain closed?**



## **Compulsory wearing of masks**

**Where must I wear an FFP2 mask?**



**Where must I wear a medical face mask?**



**Does Berlin distribute FFP2 masks to people?**



**Do children also have to wear a mask?**



**Will I face a penalty if I don't wear a mask in the prescribed areas?**



**Why must masks be worn at protests?**



## **Travel, quarantine and Corona testing**

**Can I go on vacation outside Berlin?**



**Can I take a vacation in a Berlin hotel?**



**What countries have a particularly high concentration of coronavirus cases?**



**What is the difference between a risk area, a high incidence area and a virus variant area?**



**Do I need a Corona test to enter Berlin?**



**Do I have to take a Corona test when entering Germany by plane, even though I come from a non-risk area?**



**What should I do when arriving in Berlin from a foreign risk area?**



**What do I have to do when I arrive in Berlin from a foreign high-incidence area?**



**What do I have to do when I arrive in Berlin from a foreign virus variant area?**



**Can I shorten the quarantine period after entering from a risk area?** 

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**Are there exceptions from quarantine when coming from abroad?** 

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**What do I have to keep in mind if I enter the country but am unable to leave it again because of the coronavirus?** 

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## **Rapid and self-tests**

**What is the difference between PCR, antigen rapid and self-tests?** 

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**Why do I need a rapid test or a self-test?** 

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**Who is entitled to a free rapid test?** 

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**Where can I get a free rapid test?** 

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**Who can I contact if I have had a bad experience with a Corona testing center?** 

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**Can I also get tested at a pharmacy?** 

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**Where can I purchase a self-test?** 

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**How safe are self and rapid tests?** 

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**What do I do if the rapid or self-test is positive?** 

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## **Finding out if you have Corona in suspected cases and quarantine**

**What do I do if I'm unsure if I have a cold or corona?** 

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**Who should get tested in the case of a suspected coronavirus infection?** 

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**Where can I get a coronavirus test if I think I have a coronavirus infection?** 

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**What are the general quarantine rules of the districts?** 

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**What do I do if I have had contact with a person who has tested positive?** 

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**How long can it take before symptoms appear?** 

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**Can I also take an antigen rapid test in the case of a suspected coronavirus infection?** ✓

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**Am I healthy if I was tested negative as a close contact person?** ✓

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**What do I do if I have tested positive for Corona?** ✓

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**How long am I infectious after a coronavirus infection?** ✓

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**What do I send to my employer in the case of a corona infection?** ✓

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## Coronavirus and mutations

**What is the coronavirus and what are the symptoms?** ✓

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**What are coronavirus mutations?** ✓

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**Which SARS-CoV-2 variants have been detected in Berlin?** ✓

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**What methods are used to identify the occurrence of coronavirus mutations?** ✓

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**How can I protect myself and others against coronavirus?** ✓

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**How can I keep a contact diary?** ✓

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## Coronavirus hotline

The Senate Department for Health, Long-Term Care and Gender Equality set up a hotline to advise Berliners who believe they may have contracted the virus. [More information](#) →

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## Hotline

Suspect you have symptoms? Call:

**030 90 28 28 28**

## Chatbot on the coronavirus



Bild: TU Berlin

The Berlin chatbot Bobbi will answer your questions about SARS-CoV-2 and COVID-19.

- [To the chatbot](#)